

RETURNS AND REFUND POLICY

Club Clothing

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Non-returnable items:

- Gift cards/Vouchers
- Downloadable software products

To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back to the manufacturer.

There are certain situations where only partial refunds are granted: (if applicable)

- Any item not in its original condition is damaged or missing parts for reasons not due to our error.
- Any item that is returned more than 30 days after delivery.
- Any items which is returned and manufacturers instructions have not been followed

CLUB SUBSCRIPTIONS AND REGISTRATION FEES

Gymnasts have 2 weeks grace upon joining GymFun to trial our classes decide if they wish to take up their place. After this period, subscriptions are payable and once paid they are non refundable.

If a member has extenuating circumstances and you cannot attend classes for an extended period of time i.e. for a concurrent period of more than 4 weeks (e.g. medical reasons) please emails clubgymfun@gmail.com and we will consider your circumstances and freeze the membership if appropriate. In such circumstances subscriptions paid can be carried forward to the next term if this period straddles 2 terms. These will be prorated.

Annual Club registration fees are NON –REFUNDABLE.

If you wish to give your place up in the middle of the term, fees are non–refundable

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment or by cash at the next class.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Ulster University Sports Centre,
Jordanstown, Shore Road,
Newtownabbey,
Co. Antrim BT37 0QB

E : clubgymfun@gmail.com

  [GymFun.co.uk](https://www.gymfun.co.uk)

Next contact your bank. There is often some processing time before a refund is posted. Call into the gym and speak to the Head Coach.

If you've done all of this and you still have not received your refund yet, please contact us at clubgymfun@gmail.com.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email clubgymfun@gmail.com and bring our item to the Gym at your next class.

Gifts

If the item was marked as a gift when purchased and shipped directly to you, you'll receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you.

If the item wasn't marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and he will find out about your return.

Shipping

To return your product, you should either bring the item to the next gymnastics class and return it to the Head Coach who will receipt its return or mail your product to: GymFun, 18 Lynda Meadows, Newtownabbey, ANT, BT37 0AT, United Kingdom.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over £40, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

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